

Member FAQs

Peakland United Methodist Directory Project

July – August 2018

1. How do I schedule an appointment?

3 options:

- 1) go to Peakland's website and click on the link "Schedule your photography session"
- 2) contact BJ McGraw or Linda Napior
- 3) Sign-up following any service in July with a volunteer

2. Who do I talk to about the directory, to make an appointment, change an appointment or any general questions not addressed in the FAQs?

BJ McGraw - 434.258.2581 or email bjmcgraw@aol.com

Linda Napior - 434.384.1718 or email lnapior@yahoo.com

3. What are the dates for having photographs taken?

2:00pm - 9:00pm Tuesday, Wednesday - August 7th & 8th and Thursday, Friday,
Saturday - August 23rd & 24th

10:00am - 5:00pm Saturday - August 25th

UPDATE as of 7/30

2 dates have been added:

Thursday, Aug 9th from 12:00pm to 7:00pm

Thursday, Sept. 6th from 2:00pm to 9:00pm

4. What if I can't make any of those dates?

Call LifeTouch 1.866.756.0281 9am-5pm EST. They can help you locate another site nearby to accommodate your schedule. There is a form on our website page for this purpose - Click "Schedule your photography session" on the home page and then select "Visitor Form" for a pdf with more information. You may also submit a photo to be included. Additional instructions are found on the website, same instructions as above, select "Photo submission Form"

5. Where will pictures be taken?

Photographs will be taken here at PUMC. The photographers will be set-up in a room on the 1st floor across from the Nursery. They will also be using the Choir Room. A volunteer will be at a table in the hallway where you will sign-in and check your contact information for accuracy.

6. Does it matter where I park?

We suggest you park in the front parking lot and look for the signs directing you to the appropriate entrance. (usually Main entrance, on Thursday - due to Preschool will direct people to use the entrance on the Sanctuary side of the Fellowship Hall.)

7. How much does it cost to be included in the directory?

There is no cost to be in the directory. You will receive a free 8x10 and a free directory. We appreciate your time and being a part of the directory

8. May I purchase other pictures while I'm there?

Yes, approximately 70% of people do purchase additional photos though there should be no "hard-sell" approach. The price list and various discounts may be found on the website or at the sign-up table following each service in July.

9. How do I order additional photography products?

You may visit our online site at <https://familyportraits.lifetouch.com/> or give us a call at 1.866.756.0281 9am-5pm EST for assistance.

10. How do I update my personal information for the directory?

- 1) Go to www.peaklandumc.org > Resources > Member Database > Sign in > My Profile > Edit
- 2) Email peaklandoffice@gmail.com with your updates

11. How long should I allow for the photography session?

Please allow an hour.